



REFUND POLICY

Last updated January 2, 2019

Thank you for your purchase. At Legacy Holistic Health Institute, we pride ourselves on serving our customers, students, and partners with the highest sense of integrity. However, since many of our products and services are of a digital or membership-based nature we thought it best to delineate a Refund Policy for all intents and purposes. If you are not completely satisfied with your purchase for any reason, you may express it in writing within **7 days of purchase** in order to receive a full refund, product or tuition credit or product exchange. Please see below for more information on our return policy. After 7 days have passed, Legacy Holistic Health Institute **will not issue a refund** under any circumstances.

In the event that the customer has a contract in place for a separate financing body associated with Legacy Holistic Health Institute, the customer must refer to signed loan documentation to determine rights regarding a refund policy and necessary actions to exercise those rights.

In extreme circumstances, customers have the right to place membership-based privileges on hold with Legacy Holistic Health Institute and resume payments at a later date. If a time period of **more than 30 days** is required or has passed, then the customer must restart all courses and no monies will be transferred towards new courses or products.

All customers who receive a partial or full refund issued by Legacy Holistic Health Institute and its legally bound partners forfeit the opportunity to receive membership-based privileges, scholarships, grants, sponsorships or promotional discounts and bonuses concerning all future purchases.

QUESTIONS

If you have any questions concerning our refund policy, please contact us at **admin@legacyhealthcoach.com**.